



**Bio-Rad  
Laboratories**

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## **Important Product Information Notice of Correction**

**Bio-Rad Laboratories**  
**VIROTROL HIV-2**  
**Catalog Number 00105B**  
**Lot Number 114730**

*This Notice is intended for the end-users of this product.  
If you are not the end-user, please forward this Notice to the appropriate laboratory personnel.*

<b>Date</b>	September 4, 2019
<b>To</b>	Clinical Laboratory Supervisor, Manager or Director Cc Chairman Medical Board and relevant Head of Departments
<b>From</b>	Bio-Rad Laboratories QSD Regulatory Affairs
<b>Product</b>	<b>VIROTROL HIV-2</b>
<b>Lot Number</b>	114730
<b>Expiration date</b>	Nov. 30, 2019
<b>Catalog No.</b>	00105B
<b>Issue</b>	<p>VIROTROL HIV-2 is intended for use as an unassayed reactive control with <i>in vitro</i> assay procedures for determination of antibodies to Human Immunodeficiency Virus Type 2 (HIV-2).</p> <p>We have recently confirmed non-reactive results when using VIROTROL HIV-2, Lot #114730 on Ortho VITROS HIV 1+2 assays. Due to this issue, we recommend that you immediately discontinue use of this product lot.</p>
<b>Actions Required</b>	<ul style="list-style-type: none"><li>• Discard all remaining inventory of VIROTROL HIV-2, Lot #114730 that you have at your location in accordance with the requirements of your local waste management authorities.</li><li>• Please contact Bio-Rad Laboratories Technical Support Department in USA at 1-800-854-6737 or your local Bio-Rad Laboratories Sales Office to make arrangements for any credit requests or to alter any pending orders or shipments.</li><li>• Have the appropriate laboratory personnel complete the enclosed acknowledgment form to document that you have received this notice and are aware of this product quality notification. Please send the completed form back via email to <a href="mailto:qsd.techservice@bio-rad.com">qsd.techservice@bio-rad.com</a> or send it via fax to 949-598-1531 (Attention: Technical Support).</li><li>• Contact Bio-Rad Laboratories Technical Support Department in USA at 1-800-854-6737 or by email at <a href="mailto:qsd.techservice@bio-rad.com">qsd.techservice@bio-rad.com</a> if you have technical questions regarding this notice</li></ul>

We appreciate your patience and apologize for any inconvenience this may have caused.